

Xcelodose® System Customer Testimonials

"Since 2008, the Xcelodose 120S precision microdosing system has been a vital addition to WuXi AppTec's early development capabilities under our 'Integrated Services Portfolio'. It enables us to offer a platform to our customers for accelerating the timelines for the first human dose studies, cutting both time as well as API consumption during development for Phase I studies."

WuxiApptec (Shanghai) Co. Ltd

"I have to say that all results are very nice and sometimes beyond expectations. So absolute a compliment to you and your team for building this piece of equipment."

Multinational pharmaceutical company

"We've had one Xcelodose system since 2003, which we used initially for method development and then for clinical manufacture too. We chose to use an Xcelodose because it provides us with a full audit trail, which is very useful when we're performing trending studies and not having to hand fill capsules is an obvious bonus. Using an Xcelodose has significantly increased our output because we don't have to do as much preliminary formulation work but can dispense APIs straight into the capsule and this has saved us many hours in clinical manufacturing."

"The Xcelodose has been so useful that in the past year we have purchased another two Xcelodose systems. This is because the demand for using our original unit for clinical manufacturing has increased to the point where staff were finding it difficult to book time on the machine for their method development work! Overall, we are very pleased with the Xcelodose and by Capsugel's responsive support, especially their invaluable training and advanced troubleshooting, so we knew purchasing another two Xcelodose systems was the right decision."

Multinational pharmaceutical company

"Thank you for a lovely visit to your site and a successful FAT (Factory Acceptance Test). I was impressed with the response I got to my questions or concerns during the FAT. Stephen and Andrew were quick to resolve any problems we saw, and patient with my desire for further understanding of the system. The hospitality was also extraordinary. Here's to continued success for us both!"

Major pharmaceutical company

"... As you all know I was challenged by my management when we purchased the unit to have it operational in record time once received in the building for GMP clinical use. With your help we "beat the pants off of the typical internal qualification timelines". My management is very pleased, and our other development site will probably be challenged to "break my record" when their unit arrives."

Multinational pharmaceutical company

"... Thank you for sending the information so quickly, it is greatly appreciated! I am most impressed with the data; other pharmaceutical vendors do not come close to your content! Keep up the great work!"

Multinational pharmaceutical company

"We can now do things we could only have dreamed about."

Dosage form and formulation center of excellence for a global pharmaceutical leader

CAPSUGEL®

"My expectations were met and it was fun, unlike other types of training."

Global specialty pharmaceutical company

"The Xcelodose is working superbly and I've appreciated having it this year - our first clinical trial using materials made on it will begin next month."

Global innovator of injectable and inhalable drugs

"... the Xcelodose has been running exceptionally and has met every expectation we have held it to. It is a great machine to work with!"

Biopharmaceutical company focused orally active drugs

"... Everyone here is excited about Xcelodose and I really appreciate the efforts of your team for their excellent efforts to get the machine running and your cooperation in trying to get the change parts here in ultra short notice."

Multinational pharmaceutical company

"Customer service has been outstanding. The attention given by the 'main office' and the technicians on site have been excellent."

Multinational pharmaceutical company

"The FAT/IQ/OQ validation packages were excellent. This meant that I was able to get the machine qualified and ready to use within 6 weeks which was much better than anticipated. The Xcelodose technician was particularly helpful and provided excellent onsite training."

Multinational CRO